CARLOS ALBERTO NIEVES BATATIMO



Application Support Engineer | DevOps Support
Linux · Backend · Middleware · Incident Management

A Coruña. Spain. 15100

+34 633 191 597
carlos.a.n.batatimo@gmail.com
www.linkedin.com/in/carlos-nievesb
https://github.com/Snow20

SUMMARY

L3 Support / Backend Specialist with over 8 years of experience in critical, high-availability environments.
Expert in Linux/Unix, automation (Bash), and SOAP/REST architectures.
Led the migration of the **EDIController** system, ensuring business operational continuity and **availability** through redundant clusters.
Bilingual professional focused on efficient incident resolution and system modernization.

SKILLS

Systems: Linux Unix Bash SecureCRT

Middleware & APIs: SOAP REST Cluster

Version controls: Github Git

Containers: Docker Kubernetes

Observability: ELK Stack SPLUNK

Lenguages: Java Python Javascript Responsive Web Design

Basic knowledge: HTML CSS Angular React .NET Mysql

LANGUAGES

English B1 Technical Certified

Spanish Native

CERTIFICATIONS & COURSES

Linux Essentials
Cisco Networking Academy & NDG (10/2026)

JavaScript Essentials 1**Cisco** Networking Academy & JS Institute (10/2026)

Python Essentials 1
Cisco Networking Academy & OpenEDG Python Institute (10/2026)

Participante Hackathon 30X (2.ª Edición)
30X Innovation / Andrés Bilbao (10/2026)

Developer Certification Suite

freeCodeCamp - 08/2026

- Python Developer (300h)
- JavaScript Developer (300h)
- Front-End Dev Libraries (300h)
- Responsive Web Design (300h)
- Back-End Development and APIs(300h)

B1 English for Developers

FreeCodeCamp - 08/2026

Cloud Computing

Google Actívate

EXPERIENCE

Web Developer (Professional Internship - SEPE)

ANTEVA SERVICIOS INFORMATICOS
2026 Galicia, Spain

- Completed 80 hours of accredited professional internship under the official Web Page Design and Publishing Certificate (SEPE / Spanish Ministry of Labor).
- Deployed, configured, and published web applications to production servers.
- Performed web performance optimization, accessibility audits, and responsive design adaptations.

Applications and Services Support Specialist

Telecomunicaciones Movilnet. C.A 12/2017 – 01/2025 Caracas, Venezuela

• Resolution of critical L3 incidents involving SOAP/REST applications in Linux environments, reducing mean resolution times through Bash automation.
• Second level technical support for applications and services.
• Maintenance and alarm creation in unix for applications.
• Technical support for the EDIController application (financial file transfers).

POS Operations Analyst

Banesco Banco Universal. C.A 04/2016 - 06/2017 Caracas, Venezuela

• Management of technical visits to POS (Point Of Sale) devices.
• Management, replacement and withdrawal of POS (Point Of Sale) devices at regional level.
• Attention and analysis of each management to the commercial agents.

Junior Web Developer

Millennium web design. C.A. 01/2016 - 04/2016 Caracas, Venezuela

• Design & development of Websites.
• SEO & SEM.
• Maintenance of websites and social networks.

EDUCATION

Professional Certificate: Web Application Development (IFCD0110)

SEPE / Ministry of Labour (Spain) — 560 hours | 2026

- Official state qualification covering web component integration, server deployment, and layout optimization. Includes 80 hours of professional internship.

(TSU), Computer Technology/Computer Systems Technology

Instituto Universitario de Tecnologia Venezuela | 2015

PROJECTS

Fenrirsoft Digital Agency

2024 Caracas, Venezuela
https://linktr.ee/FenrirsoftDigitalAgency

Founder of a startup agency focused on web development and digital marketing for small businesses.

Proyecto Edicontroller

2021 Caracas, Venezuela

Technical Leadership – EDIController Project: I led the upgrade of the banking file transfer platform, implementing a redundant cluster that guaranteed 100% business continuity during node failures.

Process Optimization: Designed and developed an internal application for personnel time management, significantly improving productivity within the Treasury and Payroll departments.

Projects:

MercadilloEcommerce https://github.com/Snow20/MercadilloEcommerce
TicketSystem https://github.com/Snow20/TicketSystem
BolsaToday_v2 https://github.com/Snow20/BolsaToday_v2